



CITRUS MEMORIAL  
*Health System*

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### **CITRUS MEMORIAL OPENS PUBLIC ASSISTANCE CENTER**

Citrus Memorial Health System has partnered with the Florida Department of Children and Families (DCF) to open up a Public Assistance Center on the hospital campus.

In response to the increase in indigent and underinsured in Citrus County, Citrus Memorial has partnered with the DCF Community Access network to provide increased DCF ACCESS services to residents of Citrus County. The Department of Children and Families Economic Self –Sufficiency Program (ESS) provides the following services to Floridians:

- Medicaid
- Food Stamps
- Temporary Cash Assistance

“In an effort to help provide a safety net for our patients and residents of the county Citrus Memorial has taken steps to provide a facility where residents can come to apply for Medicaid, food stamps and temporary cash assistance, with staff trained by DCF to provide help in their application process,” said Randy Stein, Director of Business Services at Citrus Memorial.

The new Public Assistance Center is located at 208 Grace Street and the house has been refurbished to include computers tied directly into the DCF network for processing online applications. It will also have a financial counselor available for assistance and houses a full time DCF case worker at the site to assist in adjudicating eligibility applications. Additionally, Trinity Medical Services, Citrus Memorial’s Medicaid eligibility specialists, are located on site to assist those desiring to apply for Medicaid.

“It is a one stop shop, located on the hospital campus in downtown Inverness connected to the bus service line. It should provide easy access for our patients and county residents needing to apply for the State’s services,” said Stein. “We are happy to partner with DCF’s Community Access Partnership Program, in providing a single access point for these services.”

Beginning August 10<sup>th</sup>, the Public Assistance Center will be open Monday through Friday from 8am to 4:30pm.



Pictured: Citrus Memorial CEO Ryan Beaty cuts the ribbon at the Public Assistance Center dedication earlier this week.

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